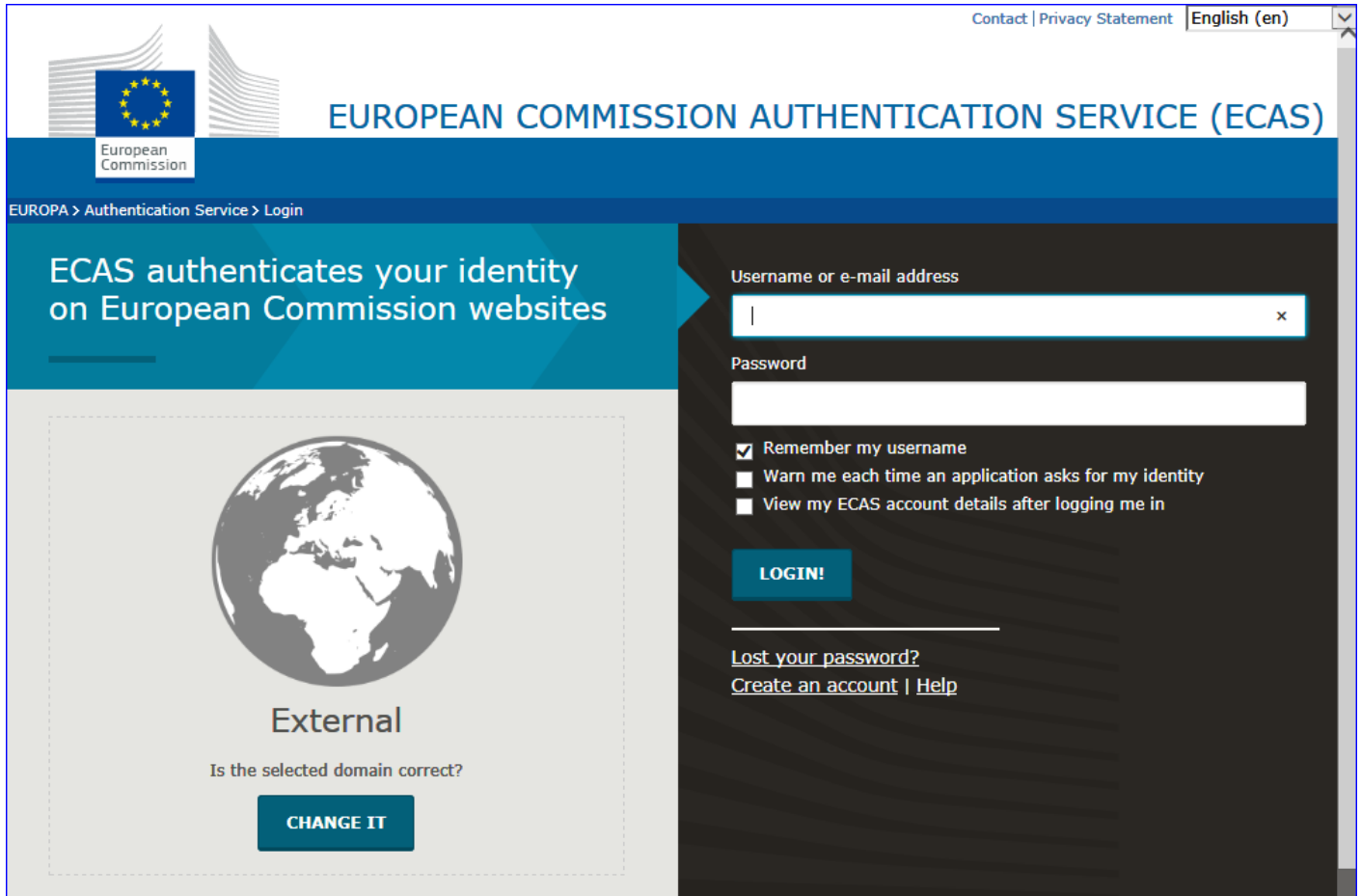


Create an ECAS account

STEP 1: Click on supplied link to enter the general ECAS (European Commission Authentication Service) login page: <https://webgate.ec.europa.eu/cas/>

Select the language of your choice from the drop-down list (*top right*)



To register for the first time, select 'Create an account'

Please make sure you select the 'External' domain.

STEP 2: Fill in the details requested – a simulated account is shown below:

Create an account

[Help for external users](#)


Choose a username

First name


Last name




E-mail

Confirm e-mail

E-mail language 

Enter the code






☒ By checking this box, you acknowledge that you have read and understood the [privacy statement](#)

CREATE AN ACCOUNT


If your details have been accepted by the system, you will get the following message:



EUROPEAN COMMISSION AUTHENTICATION SERVICE (ECAS)

Contact | Privacy

EUROPA > Authentication Service > Create an account



External

New password

Create an account

Thank you for registering, you will receive an e-mail allowing you to complete the registration process.

Last update: 12/11/2015 (4.4.1-hum) | 6524 ms | [Contact](#) | [Privacy Statement](#) | [Top](#)

STEP 3: Create your password by clicking on the link found in the email sent to you:

From: [European Commission Authentication Service](#)

Sent: 27/11/2015 16:18

To: John Smith

Subject: Your password

Dear John SMITH,

You have been registered in ECAS, the European Commission Authentication Service.

Your user name is **your-user-name**.

To create your password, click:

[this link](#)

You have a maximum of 1 hr 30 min, starting from the time that this message was sent, to create your password, but you are encouraged to do so immediately if possible. After this time, you can make another request by following the same link: you will then need to re-enter your username and confirm your request.

If the above link does not work, you can copy the following address (make sure the complete address is copied!) and paste it into your browser's address bar:

<https://webgate.ec.europa.eu/cas/init/initialisePasswordLogin.cgi?wayf.domain=external&wayf.remember=checked&wayf.submit=Select&uid=ncostaxd&resetCode=TkXIZCJLPtExfahEDU8edG8xsLO7zwGALyzzGJSiTuzK>

Whenever you login, please choose the domain "External", not "European Commission".

Instead of replying to this message, if you have a problem, please follow the help or contact information on the site where you were trying to register.

Note that it may take up to 5 minutes after reception of this mail before the above-mentioned site will recognize your registration.

Sent to you by

ECAS - European Commission Authentication Service

You have now set up an ECAS account which allows users to access most of the digital systems using ECAS authentication managed by the European Commission.

Keep your login and password in a safe place. If you forget your username, you can always use your email address from the registration form instead.

ENISA, as a Regulatory Agency of the European Union, is currently implementing the following digital systems which require ECAS login:

- **'e-Submission'** application (via the ['e-Tendering website'](#))
- **'e-Request'** application
- **'e-Invoicing'** application

ECAS account rules

1. An ECAS account is unique and can be associated with only one, changeable email address.
2. An ECAS account never expires.
3. An ECAS account can be locked. This measure is only taken after 5 unsuccessful login attempts. The locking is automatically released after 15 minutes.

ECAS password rules

1. A password must contain at least 10 characters from three out of four different character groups:
 - a. Upper Case: A to Z
 - b. Lower Case: a to z
 - c. Numeric: 0 to 9
 - d. Special Characters: !"#\$%&'()*+,-./:;<=>?@[\\]^_`{|}~
2. A password expires 180 days after being changed or initialised.
3. A warning is given 5 days before password expiration.
4. A password cannot be changed until it is at least 1 day old.
5. The last 5 passwords are remembered and cannot be re-used.

ECAS account support

1. ECAS Help website: <https://webgate.ec.europa.eu/cas/help.html>
2. ECAS Helpdesk: DIGIT-USER-ACCESS@ec.europa.eu